



Open Enrollment is quickly approaching!

OHHA is excited to introduce our new health insurance carrier:





By making this change, we are able to offer better plans, at a more affordable cost! During our Open Enrollment, you will have the option to enroll in one of the two plans offered, depending on your Class:

- Class I: Self-Pay Farm Owners, Drivers, and Trainers
- Class II: Farm Workers, Grooms

Meritain Health is the administrator of all three comprehensive plans, giving you access to Aetna's national network of providers.

If you are considering health insurance, check out www.aetna.com/docfind/custom/mymeritain
to see if your doctors / hospitals participate in this Aetna-affiliated plan. The Aetna Choice POS II (Open Access) Network



Contact Information

Carrier Name	Website	Benefit	Phone Number
Meritain Health	www.meritain.com	Medical Plan Customer Service – 24-hr Medical Plan – Eligibility / Claims / Benefits	800.566.9311 800.925.2272
Pre-certification			800.242.1199
SmithRx	https://mysmithrx.com/	Pharmacy / Mail Order	844.454.5201
Aetna Provider Network	www.aetna.com/docfind/custom/my meritain	Aetna Choice® POS II (Open Access) Network	800.343.3140
Question / Issue	Contact	Email	Phone Number
How does my plan work?	Danielle McGrath-Headley	danielle@katzpierz.com	856.761.1828
Assistance with Claims	Natalie Krause	natalie@katzpierz.com	856.672.6038
Enrollment Changes	Linda Nance	Inance@ohha.com	614.221.3650
Assistance with Medicare	Karen Carella The Assurance Group	kacarella@assuregrp.com	856.533.0213
Benefit Advisors	Katz/Pierz	www.katzpierz.com	800.886.5757





Please be advised that your employer has selected **Meritain HealthSM** to administer your employee benefit plan effective 4/1/2020.

Below is information that you will need to carry with you until your new ID Card(s) arrives:

Group name / number: OHHA / 17399

Member ID number: (Employee's Social Security number)

24-Hour Automated 800-566-9311 or www.Meritain.com

Customer Service:

Network By **aetna**"

Medical Plan

Provider network: Plan: Aetna Choice POS II

Office Visit: \$20; Specialist: \$20; Hospital:20%; Urgent Care: \$20; ER: \$100

To locate a provider: 800-343-3140

Prescription plan

SmithRx

Information:

Member: 844.454.5201

Pharmacy: 844.512.3030

RX Bin: 019025 PCN: 8001002 RX Group: 17399 Member Pays 100%

Meritain Health

Mail all Claims &

Correspondence to: PO Box 853921

Richardson TX 75085-3921 EDI: WebMD/Emdeon 41124

Call **800-925-2272** or visit <u>www.Meritain.com</u> for inquiries regarding eligibility, claims and plan benefits.

For Pre-Certification call: 800-242-1199

Failure to comply with your plan's precertification requirements may result in a reduction of benefits.